

We know that being proactive, doing things well and offering more works, because by looking after our residents, we look after you.

### We offer more than a roof

- Our quality self-contained homes can be rented on a nightly basis
- You have total flexibility as demand changes we adapt with it
- Our homes are maintained to high standards with regular property inspections and our own teams of maintenance professionals to look after the properties
- We provide significantly better options and value overall compared to hotels and B&Bs
- You will save money by partnering with us for 12 months or longer

#### Who we are

- A trusted provider of accommodation, managing over 1,200 selfcontained properties and 350 shared accommodation rooms in more than 65 local authorities
- We work exclusively to provide self-contained temporary accommodation, supported shared properties, and other specialist accommodation
- Our team has over 40 years' experience supporting people in the housing market
- We have an extensive network for sourcing properties for social housing use, along with deep expertise in managing and maintaining properties and engaging with complex tenants
- Our head office is in Bedfordshire with a full time staff of almost
  50 people along with multiple hubs across the UK

# The Housing Network

"It is hugely rewarding to be able to house and support residents in Edinburgh. I know how much we are helping many of these households"

Dennis – Property Manager, Edinburgh

### **Edinburgh City Council**

Having been placed on the Council's framework following a competitive tendering process, we met with the Housing team in Edinburgh.

The team highlighted the challenges of the local market and their belief that we were unlikely to supply suitable accommodation for their framework at the price tendered.

We set up an office, employed capable individuals and sourced and supplied 150 self-contained properties in a six month period. We are now a close partner with the Authority and continue to supply more properties.

"Edinburgh is a notoriously difficult city to find properties in, but The Housing Network exceeded my expectations by supplying good quality accommodation which has helped our service users hugely"

Homelessness and Housing Support Services, Edinburgh City Council

"The Housing Network are a pleasure to deal with – they have done exactly what they said they would and we are comfortable recommending them to our landlords"

Manager, Edinburgh Estate Agency

150

properties in a six month period supplied



## Our commitment to you and our residents

- 1 All our accommodation is supplied with the specific cohort of residents in mind, so that they can feel safe and comfortable in our accommodation
- Our staff are experienced and fully trained to work with sometimes vulnerable and chaotic residents. All staff also have to complete mandatory safeguarding training
- 3 All our processes from check-in through to invoicing have been designed with local authorities and their customers in mind we take as much of the hassle of the process as possible away
- 4 We provide 24/7 maintenance to fix problems, day or night

- 5 All maintenance is undertaken by our own employed team of maintenance professionals
- 6 Our services provide value for money
- 7 Before anything, we listen to you and then provide homes based on your requirements